

**SubliJet-R Sublimation Solution for the Ricoh GX7000**

The new generation Ricoh GX7000 is a cost-effective, energy-efficient, production-quality printer capable of achieving high capacity output and vivid color with Sawgrass Technologies' SubliJet-R sublimation inks. The PowerDriver-R for the Ricoh GX7000 print driver produces brilliant images with sharp detail and vivid colors in a large print area up to 11" x 17".

**Q. Who should use SubliJet-R Sublimation System for the Ricoh GX7000?**

A. This sublimation system should be sold to customers who have outgrown their entry level systems, and require higher productivity capabilities. This surprisingly cost-effective printer will yield immediate dividends through more efficient production, lower ink cost per print and reduced downtime due to printer maintenance (Head clogging).

**Q. What is the major advantage of the SubliJet-R System for the Ricoh GX7000 sublimation system?**

A. The PowerDriver-R for the Ricoh GX7000 driver and color management system for the Ricoh GX7000 printer offers the flexibility of an ink cartridge system (no bulk ink system setup), multiple paper sizes and a low maintenance printer. With the optional PFU tray, and the multi-bypass function, the printer is capable of holding a full ream of paper for hours of uninterrupted workflow, while the 100 sheet multi-bypass feeders provide maximum flexibility. The cost effective GX7000 printer is fast and efficient. This system leverages Sawgrass' wealth of color profile and print driver development experience in one robust production environment printer package.

**Q. How is the SubliJet-R Solution for the Ricoh system different from the solution for Epson series printers?**

A. Due to the unique nature of the Ricoh piezo print head, the SubliJet-R ink has a higher viscosity, which makes this ink inappropriate for use in the Epson platform.

**Q. How is the PowerDriver-R for the Ricoh GX7000 color management different from the PowerDriver-R solutions for the Epson print platform?**

A. This version of PowerDriver-R is similar, but is optimized for high quality printing. For added convenience, we have included an option to allow the user to select the paper type that they will be using, enabling them to achieve optimal ink coverage.

**Q. What is the ink configuration of the PowerDriver-R GX7000 Sublimation system?**

A. The ink configuration is CMYK.

**Q. What size ink cartridges are available for the Ricoh GX7000?**

A. Two ink cartridges sizes are used, 60 ml color cartridges and 68 ml black cartridges.

**Q. Can I use a chip resetter for these cartridges?**

A. Sawgrass does not condone the use of chip resetters. Resetting the chips can result in corrupting the integrity of the chip.



- Q. Should OEM cartridges be installed before SubliJet-R ink?**  
A. No – But OEM cartridges should be kept in case the printer should ever need to be returned to the manufacturer.
- Q. What is the shelf life of the SubliJet-R cartridges for the Ricoh?**  
A. The shelf life of the SubliJet-R cartridges for the Ricoh is 12 months.
- Q. What are the recommended paper types?**  
A. Sawgrass recommends TruePix Classic, QC Pro, Accuplot and Media Street 31 lb paper.
- Q. What paper sizes does the Ricoh GX7000 support?**  
A. The Ricoh GX7000 can print from letter size (8.5 x 11) to tabloid size (11" x 17").
- Q. Is there a limit to the amount of waste ink that the Ricoh GX7000 can hold?**  
A. Yes, the Ricoh GX7000 uses self-cleaning cycles to keep the print heads running trouble free. Eventually the waste ink tank (called an Ink Collector Unit by Ricoh) will need to be replaced. Replacement Ink tanks can be obtained from any authorized Ricoh dealer. Market prices range from \$22-\$34.
- Q. How does the user manage color output with the SubliJet-R Sublimation System for the Ricoh GX7000?**  
A. The PowerDriver-R for the Ricoh GX7000 features the ColorSure Color Palette, which allows users to easily match spot colors and produce the deep vibrant colors they have come to expect from SubliJet-R. With the Custom ColorSure Palette function, users can import, save and name colors which accurately match their specific client's artwork. With the Color Finder option customers can view hundreds of colors surrounding their selected ColorSure color, and then choose the one that best matches their needs. Once a color is selected, users can save it to their Custom Palette, allowing them to reproduce the color again and again, quickly and easily.
- Q. What are the color output differences between printers?**  
A. Ricoh printers vary slightly in color output from printer to printer. Customers purchasing only one printer will not be affected. Those customers purchasing multiple printers should be aware of the shift and test to see any output differences.
- Q. What does the "maintenance in process" message on the Ricoh display mean?**  
A. The printer is calibrated to check for missing and incomplete nozzles and automatically perform a self-cleaning if needed. This message tells you the printer is executing that cleaning.
- Q. How does Sawgrass Technologies support the SubliJet-R Sublimation Solution for the Ricoh GX7000? Does the system come with PartnerPlus Coverage?**  
A. Sawgrass Technologies covers Ricoh GX7000 printers that are under warranty with our PartnerPlus-R technical support package. PartnerPlus-R provides full product warranty against any ink or cartridge performance defects, support for Ricoh printers that are under warranty and unlimited technical support and 100% satisfaction guarantee for all SubliJet-R/Ricoh GX7000 users.
- Q. What type of computer system will I need to get the optimum output?**  
A. A Pentium 4, 3.0 GHz or higher processor is recommended.

1 GB RAM is the minimum recommended memory. 2 GB RAM is highly recommended to process larger documents with high quality settings. 30 GB RAM of free hard driver space is required for proper software and file management.